COURSE OUTLINE

AIR TICKETING & TARIFF

PASSENGER HANDLING

- INTRODUCTION
- HOW TO USE THE SOFTWARE
- GDS FORMAT
- GOVERNING CARRIER/FARE SELECTION CRITERIA
- CURRENCY Rounding Rules
- CLASS OF SERVICE CODES
- FARE BASIS CODES
- THE THREE GENERAL LIMITATIONS ON INDIRECT TRAVEL
- GLOBAL INDICATORS
- JOURNEY GLOBAL INDICATORS
- IATA AREAS
- IATA FARE FORMULA
- MINIMUM FARE RULE CHECKS
- DESCRIPTIVE TABLE FOR LINEAR FARE CALCULATION
- FARE DETERMINATION FLOW CHART
- FARE CONSTRUCTION WORKSHEET
- WORLD MAP
- REGIONAL MAPS
  - MAP 1 - NORTH AMERICA & CARIBBEAN AREA
  - MAP 2 - CENTRAL & SOUTH AMERICA
  - MAP 3 - EUROPE, NORTH AFRICA & MIDDLE EAST
  - MAP 4 - EUROPE, AFRICA & MIDDLE EAST
  - MAP 5 - ASIA
  - MAP 6 - ASIA/PACIFIC
  - MAP 7 - SOUTH PACIFIC
- FINAL EXAMINATION INFORMATION
- INTRODUCTION TO THE TRAINING COURSE
- INTRODUCTION TO AIR FARES
- ANALYSING ITINERARIES
- QUIZ 1
• INTRODUCTION TO THE MILEAGE SYSTEM & THE IATA FARE FORMULA
• WORKSHEETS & DRAWING MAP DIAGRAMS
• IATA STEP 1 - THE FARE CONSTRUCTION POINT (FCP)
• IATA STEP 2 - FINDIND THE FARE IN NUCS
• IATA STEP 3 - CONDITIONS & RULES OF THE FARE
• IATA STEP 4, 5 & 6 - MPM, TPM & EMA
• IATA STEP 6b – EMS
• IATA FARE FORMULA STEP 7 – HIPS
• IATA FARE FORMULA STEP 8 – AF
• PRACTICE PRICING SIMPLE ONE-WAY & CIRCLE TRIPS
• QUIZ 2
• LIMITATIONS ON INDIRECT TRAVEL
• SIDE TRIPS
• SURFACE SECTORS
• QUIZ 3
• ONE-WAY BACKHAUL CHECK (BHC)
• CIRCLE TRIP MINIMUM (CTM) CHECK
• ALTERNATIVE FARE BREAK POINTS
• MIXED CLASS TRAVEL
• QUIZ 4
• PRICING OPEN JAW JOURNEYS
• QUIZ 5
• LOWEST COMBINATION PRINCIPLE
• PRICING UNITS
• AROUND THE WORLD FARES & THE RWM CHECK
• QUIZ 6
• INTRODUCTION TO THE PASSENGER TICKET
• LINEAR FARE CONSTRUCTION I
• LINEAR FARE CONSTRUCTION II
• CURRENCY CONVERSION
• TAXES
• PRICING TRECORDS & TICKET ISSUANCE
• QUIZ 7
• REVISION TEST PREPARATION GUIDE
• REVISION TEST